

Rekam Korespondensi

Judul Paper : Voluntary behaviour, knowledge sharing and quality management system implementation in pharmaceutical industry: a preliminary study

Penulis : Laura Oktaviani, Meriastuti Ginting, **Oki Sunardi***

Jurnal : International Journal of Knowledge Management Studies, Vol. 11, No. 2, 2020

The screenshot shows the Inderscience Publishers website interface. The user is logged in as 'osunardi77'. The page displays submission details for the article 'Voluntary behavior, knowledge sharing and quality management system implementation in pharmaceutical industry: a preliminary study'. The author list includes Laura Oktaviani, Meriastuti Ginting, and Oki Sunardi. The submission date is 23 Jul 18. A peer-review process table shows three reviewers, all with a status of '(Under review)'. The breadcrumb trail is 'OSPEERS > User > Author > Track > IJKMS-225887'.

Submission Details	
Title:	Voluntary behavior, knowledge sharing and quality management system implementation in pharmaceutical industry: a preliminary study
Author(s):	Laura Oktaviani -laura.oktaviani@gmail.com- Meriastuti Ginting -meriastuti.ginting@ukrida.ac.id- Oki Sunardi -oki.sunardi@ukrida.ac.id-
View Abstract, Metadata and Referees: Metadata	
Article submitted for the : International Journal of Knowledge Management Studies	
View Paper Full Text: on-2018-225887.pdf	
Submission Date: 23 Jul 18	

Peer-Review Process	
5 Reviewer	(Under review)
6 Reviewer	(Under review)
7 Reviewer	(Under review)

The screenshot shows an email from 'Newsubmissions' at 'inderscience.com' dated July 28, 2018, at 6:15 PM. The subject is 'Submission request - IJKMS_225887'. The email body addresses the author(s) and references the submission 'IJKMS_225887 - Voluntary behavior, knowledge sharing and quality management systems implementation in a pharmaceutical enterprise'. It asks for confirmation of the email address 'lauraoktaviani@dm16.upa.ot.id' and provides a link to the online submissions manager.

Dear Author(s),
Ref: IJKMS_225887 - Voluntary behavior, knowledge sharing and quality management systems implementation in a pharmaceutical enterprise

Could you please confirm if lauraoktaviani@dm16.upa.ot.id is the valid e-mail address of Laura Oktaviani? If not, kindly provide his/her valid e-mail address.

Yours sincerely,
Online Submissions Manager
newsubmissions@inderscience.com

Submission request - IJKMS_2258 x Inderscience Publishers: publish: x +

mail.google.com/mail/u/0/?tab=rm&ogbl#label/IJKMS/FMfcgwxvBPNcwzbtDcFrdhtbvqcqhpp

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- New meeting
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Hangouts

- Oki +
- Eddy Wijanto

1 of 1

Oki Sunardi <oki.sunardi@ukrida.ac.id>
to NewsSubmissions

Dear Online Submission Manager,

It seems that authors cannot make any changes to the metadata. Please kindly replace one of our email addresses from lauraoktaviani@dm16.upa.ot.id to laura.oktaviani@gmail.com.

Thank you for your kind attention.

Regards,

Dr. Oki Sunardi
Department of Industrial Engineering
Krida Wicaksana Christian University (UKRIDA)
Jl. Tanjung Duren Raya 4, Jakarta Barat
Jakarta-Indonesia 11470
Office: +6221-5666952

Jul 30, 2018, 11:50 AM

NewsSubmissions <news submissions@inderscience.com>
to me

Dear Author

Acknowledging the receipt of your email.

Best regards,

FW: Review status - IJKMS-225887 x Inderscience Publishers: publish: x +

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- Eddy Wijanto

1 of 23

FW: Review status - IJKMS-225887 External Inbox x Jurnal x

submissions@journalservice.net
to Jin, me

Dear Prof. Jin Chen,
Ref. IJKMS-225887, entitled "Voluntary behavior, knowledge sharing and quality management systems implementation in a pharmaceutical enterprise"

Could you please update the author on the progress of his paper?

Best regards,
Joane
submissions@inderscience.com

From: Oki Sunardi [mailto:oki_sunardi@ukrida.ac.id]
Sent: Tuesday, January 08, 2019 1:47 PM
To: submissions@inderscience.com
Subject: Review status

Dear Submission Manager,

Please kindly inform on our paper IJKMS-225887 review status. It's been almost six months since our last submission on 23 July 2018.

FW: Review status - UKMS-22588 x Inderscience Publishers: publish...

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From: Oki Sunardi [mailto:oki_sunardi@ukrida.ac.id]
Sent: Tuesday, January 08, 2019 1:47 PM
To: submissions@inderscience.com
Subject: Review status

Dear Submission Manager,

Please kindly inform on our paper IJKMS-225887 review status. It's been almost six months since our last submission on 23 July 2018.

Thank you for your help.

Regards,

Oki Sunardi
PhD, IPM, ASEAN Eng.
Department of Industrial Engineering
Krida Wacana Christian University (UKRIDA)
Jl. Tanjung Duren Raya 4, Jakarta Barat
Jakarta-Indonesia 11470
Cell: +62 817 9818 155

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From: **Oki Sunardi**
Date: 02/28/2019 18:40
To: **Prof. Jin Chen**, submissions@inderscience.com
Subject: Fwd: Refereeing Process: Author comments IJKMS-225887

Dear Prof. Chen,

This is our fourth time contacting you asking on our paper reviewing status. It has been more than 7 months since our last submission (IJKMS-225887). However, we have not received any news in regards with it.

Your feedback is very important for us, so that we can continue to revise our work to be better. Please kindly advice us in this matter.

Thank you and we wish you best of luck...

Regards,

Oki Sunardi
PhD, PE, ASEAN Eng.
Department of Industrial Engineering & Management
Krida Wacana Christian University (UKRIDA)
Jl. Tanjung Duren Raya 4, Jakarta Barat
Jakarta-Indonesia 11470
Cell: +62 817 9818 155

----- Forwarded message -----
From: **Inderscience Online** <noreply@indersciencemail.com>
Date: Fri, Feb 1, 2019 at 7:22 AM
Subject: **Refereeing Process: Author comments IJKMS-225887**

Re: Refereeing Process: Author comments IJKMS-225887 **External** Journal

谢佳音 <xiejy@sem.tsinghua.edu.cn> to me
Fri, Mar 1, 2019, 8:09 PM

Dear Dr. Sunardi,

Greetings to you. We do apologize for this belated message. Since last three months, we are accelerating the review process through adding and inviting more referees to ensure that we can collect at least two valid and constructive review reports. So far there's no external experts who agreed to provide comments, so could you please help suggest us some potential scholars to be considered?
Please be assured that your manuscript has been given a higher priority. Thank you for your understanding in advance. We look forward to hearing from you.

Best regards,
Fiona

Ms. Fiona Jiayin Xie
Assistant Editor
Tsinghua University SEM
Beijing, China
E-mail: xiejy@sem.tsinghua.edu.cn

From: Oki Sunardi
Date: 02/28/2019 18:40
To: Prof. Jin Chen, submissions@inderscience.com
Subject: Fwd: Refereeing Process: Author comments IJKMS-225887

Dear Prof. Chen,

This is our fourth time contacting you asking on our paper reviewing status. It has been more than 7 months since our last submission (IJKMS-225887). However, we have not received any news in regards with it.

Re: Refereeing Process: Author comments IJKMS-225887 **External** Journal

Ok Sunardi <oki.sunardi@ukrida.ac.id> to 谢佳音
Mar 5, 2019, 2:49 PM

Dear Ms. Fiona,

Very glad to hearing from you. Please kindly find the following names for potential reviewers. I recommend them because I used to contact them for small discussion on certain research some years ago, and their responses were quite fast. They are also humble in nature.

Associate Professor Hayward Andres
Email (regularly accessed): hbandres2@gmail.com
Address: North Carolina A&T State University, USA

Professor Dan Remenyi
Email (regularly accessed): djanremenyi@gmail.com
Address: Brunel University, UK

Professor Jann Hidayat Tjakraatmadja (I collaborated with him several times)
Email (office): jannhidajat@sbm-itb.ac.id
Address: Bandung Institute of Technology, Indonesia

Thank you also for assuring that our paper will be given a higher priority. I hope the coming reviewing process will run smoothly.

Regards,

Ok Sunardi
PhD, IPM, ASEAN Eng.
Department of Industrial Engineering
Krida Wacana Christian University (UKRIDA)
Jl. Tanjung Duren Raya 4, Jakarta Barat
Jakarta-Indonesia 11470
Cell: +62 817 9818 155

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Dear Dr. Sunardi,

Thank you for your recommendation and I do appreciate your thoughtfulness. I have reached out to some of them for this review and keep inviting more experts. Keep in touch. With my best wishes
Ms. Fiona Jayin Xie
Assistant Editor
Tsinghua University SEM
Beijing, China

发件人: Oki Sunardi <oki_sunardi@ukrida.ac.id>
发送日期: 2019-03-12 13:57:14
收件人: "谢佳音" <xiejy@sem.tsinghua.edu.cn>
主题: Fwd: Refereeing Process: Author comments IJKMS-225887

You are welcome. My pleasure. Thank you very much.

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Final Refereeing Decision IJKMS_225887

Inderscience Online <noreply@indersciencemail.com>
to laura.oktaviani, meriastuti.ginting, me, Editor

Dear Laura Oktaviani, Meriastuti Ginting, Oki Sunardi,

Ref. Submission "Voluntary behavior, knowledge sharing and quality management systems implementation in pharmaceutical enterprise"

Congratulations, your above mentioned submitted article has been refereed and accepted for publication in the International Journal of Knowledge Management Studies. The acceptance of your article for publication in the journal reflects the high status of your work by your fellow professionals in the field.

You need now to login at <http://www.inderscience.com/login.php> and go to <http://www.inderscience.com/ospeers/admin/author/articlelist.php> to find your submission and complete the following tasks:

1. Save the "Editor's post-review version" on your local disk so you can edit it. If the file is in PDF format and you cannot edit it, use instead your last MS Word revised version, making sure to include there all the review recommendations made during the review process. Rename the new file to "authorFinalVersion."
2. Open the "authorFinalVersion" file and remove your reply or any response to reviewers that you might have in the front of your article.
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4. IMPORTANT: The paper is accepted providing that you, the author, check, edit and correct the English language in the paper. Please proofread all the text and make sure to correct any grammar and spelling mistakes.
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- Restore the author's identification, such as names, email addresses, mailing addresses and biographical statements in the first page of your local file "authorFinalVersion."
- IMPORTANT: The paper is accepted providing that you, the author, check, edit and correct the English language in the paper. Please proofread all the text and make sure to correct any grammar and spelling mistakes.
- Save your changes in the file "authorFinalVersion" and use the "Browse ..." and "Upload" buttons to upload the file on our online system.
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- Upload a zipped file with the Copyright Agreement forms signed by each author. We need a signed author agreement form for every author and every co-author. Please insert the full names of all authors, reflecting the name order given in the article.
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Finally click on the "Notify Editor" button to let the editor know that you have completed the six tasks.

Your continuing help and cooperation is most appreciated.

Best regards,

Prof. Jin Chen
Editor of International Journal of Knowledge Management Studies
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proofs.inderscience@allsetbposervices.com
to me

Tue, May 28, 2019, 6:57 PM

PROOF OF PAPER FOR CHECKING

Title: Voluntary behaviour, knowledge sharing and quality management system implementation in pharmaceutical industry: a preliminary study

Dear Author

I attach the proofs of your paper for inclusion in the International Journal of Knowledge Management Studies to be published by Inderscience Publishers.

Please check the paper and confirm acceptance or let me have any amendments/ changes within 2 weeks of the date of this e-mail.

Where there is more than one author, please indicate who is the corresponding author if not already shown and kindly respond to any queries in the paper.

Please ensure that you send ALL amendments with your reply as it is unlikely that any further changes will be possible. You will be sent a final revised version to approve after your amendments have been incorporated.

Detailed requirements for the Abstract and Keywords can be found on the Inderscience website www.inderscience.com under Notes for Authors

- Abstract** approximately 100 words, maximum 150.
- Keywords** approximately 10-15 words or phrases.

Keywords are important for online searching. The Importance of Keywords. Metadata (title/author details/abstract/keywords) is a vital part of any paper, since, in our online world, it is the metadata which is freely available to all users and is sent to many and varied online sources, from which users undertaking online searches will trace the paper. If you want your paper retrieved by the maximum number of people, the metadata is vital. The **Keywords** field is essential in that this is the most frequently searched field if search results.

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To ensure the publication schedule is maintained and in the event of you not replying within this timescale, contact will be made with the Editor of the issue and it is possible that the paper will be held back from publication.

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May we ask you to indicate your amendments using one of the following:

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May we ask you to indicate your amendments using one of the following:

- list the corrections/amendments in an MS Word file (see attached)
- make annotations on the PDF
- list in an e-mail and indicate the page number, paragraph or line one by one copy a portion of the text that needs correcting so we can locate them making the implementation of corrections more accurate

If any figures appear in colour, please note that they will only appear in colour in the online version but in the printed version they will be in black and white.

If the quality of the colour figure supplied is not suitable to be produced in colour, it will only be shown in black and white in the online version. However, if colour is essential to the figure please send a better quality colour image with your proof reply

Many thanks
Vie Campos

On behalf of Inderscience Publishers
Newsletter: <http://www.inderscience.com/info/highlights>

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AMENDMENTS TO ... X SUNARDI_22588...

Oki Sunardi <oki.sunardi@ukrida.ac.id>
to proofs.inderscience, bcc: meriastuti, bcc: Laura

Mon, Jun 10, 2019, 10:47 PM

Dear Vie Campos,

Please kindly find the attached file as the amendments. Thank you for your support.

Regards,

Oki Sunardi
PhD, IPM, ASEAN Eng.
Department of Industrial Engineering
Krida Wacana Christian University (UKRIDA)
Jl. Tanjung Duren Raya 4, Jakarta Barat
Jakarta-Indonesia 11470
cell: +62 817 9818 155

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AMENDMENTS TO ...

proofs.inderscience@allsetbposervices.com
to me

Tue, Jun 11, 2019, 1:52 PM

Dear Author,

Thank you for your e-mail and for the amendments.

The amended proof will be sent to you for your approval once ready.

Regards,

Noted with thanks. Thank you very much. That's great, thank you very much.

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to me

Mon, Jun 24, 2019, 3:05 PM

PROOF OF PAPER FOR CHECKING
Title: Voluntary behaviour, knowledge sharing and quality management system implementation in pharmaceutical industry: a preliminary study

Dear Author,

The amendments you requested to your paper have been incorporated and I attach a copy for you to confirm the changes have been made correctly as it may not be possible to make any further amendments at this stage before publication.

To avoid delay to publication it is important that you email confirmation of your acceptance of the proof as soon as possible and certainly within the next seven days. If we do not hear from you again within this time we will process the corrected paper for publication.

You will receive a pdf via email with full citation and page numbers when the issue is sent to press.

The paper can be seen listed as forthcoming at: <http://www.inderscience.com/info/ingeneral/forthcoming.php?code=IJKMS>

The DOI is assigned when the paper appears online.

Many thanks
Kind regards

Vie Campos
On behalf of Inderscience Publishers

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Oki Sunardi <oki.sunardi@ukrida.ac.id>
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Mon, Jun 24, 2019, 4:13 PM

Dear Vie Campos,

We have read the paper and we accept the proofs. Thank you for your kind supports...

Regards,

Oki Sunardi
PhD, IPM, ASEAN Eng.
Department of Industrial Engineering
Krida Wacana Christian University (UKRIDA)
Jl. Tanjung Duren Raya 4, Jakarta Barat
Jakarta-Indonesia 11470
Cell: +62 817 9818 155

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