

# Journal of System and Management Sciences

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## Welcome to JSMS

ICIR

JOURNAL OF SYSTEM AND MANAGEMENT SCIENCES



Co-published with [Beijing Jiaotong University](#), Journal of System and Management Sciences (JSMS) aims to provide a refereed and authoritative source of information in the field of system and management sciences. JSMS is seeking to establish channels of communication between government departments, industrial executive and academic experts in the field.

### Main Themes

JSMS mainly publishes original research papers and review articles in an interdisciplinary context of management sciences and system engineering. Coverage of JSMS includes but not limited to:

[Management Sciences and Engineering](#)

[Business & Economic Ecosystems](#)

[Information Systems and Information Management](#)

[Operational Research and Operations Management](#)

## News

[No.4 of 2023 Issue was published \(Aug-2-2023\).](#)

[No.3 of 2023 Issue was published \(May-31-2023\).](#)

[No.2 of 2023 Issue was published \(Apr-22-2023\).](#)

[No.1 of 2023 Issue was published \(Feb-28-2023\).](#)

## Feature Articles

[Decision Support Model for Evaluating of Customer Service Performance Using Mamdani and Multi-stage Rule Base \(Utama et al.\)](#)

[Russian-Ukrainian War, Moral and Economic Implications and Cooperation between Countries and Logistics \(Metsiou et al.\)](#)

[Artificial Intelligence in Electronic Commerce: Investigating the Customers' Acceptance of Using Chatbots \(Morsi\)](#)

[More...](#)

## Indexed by



Currently, JSMS has been included in Scopus and Google Scholar.

## Change of Frequency

Since 2019, JSMS has been included in Scopus. We received a lot of quality submissions from all over the world. In 2020 and 2021, the average acceptance rate of JSMS is under 30%. There is a long backlog of submissions waiting for publication in JSMS. Thus we change the publishing frequency from 4 times per year to 6 times per year. Namely, JSMS will publish bimonthly. For each issue, we will publish no more than 40 papers.

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